

HOUSING AUTHORITY OF COVINGTON

Seamless Integration, Unmatched Efficiency: Transforming the Housing Authority of Covington's Accounts Payable with EZ Cloud's Yardi Voyager Integration

Introduction: Seamless Integration for Enhanced Efficiency

When the Housing Authority of Covington (HACOV) faced inefficiencies in their accounts payable (AP) operations, they turned to EZ Cloud for a streamlined, automated solution. HACOV needed a system that could integrate seamlessly with their existing Yardi ERP, address specific challenges, and drive productivity. This case study highlights how EZ Cloud's tailored solution not only met but exceeded HACOV's expectations, transforming their AP process and setting a new standard for operational efficiency.

Challenges: A Complex Landscape Requiring Precision

HACOV had a series of unique challenges that demanded a sophisticated solution:



The need for specific user roles in invoice approval processes.



Automatic assignment of invoice approvers based on a supplier's name.



Storing and managing supplemental attachments, particularly insurance certificates.



Differentiating between invoices and insurance certificates for construction contractors.



Handling intercompany invoice processing seamlessly.



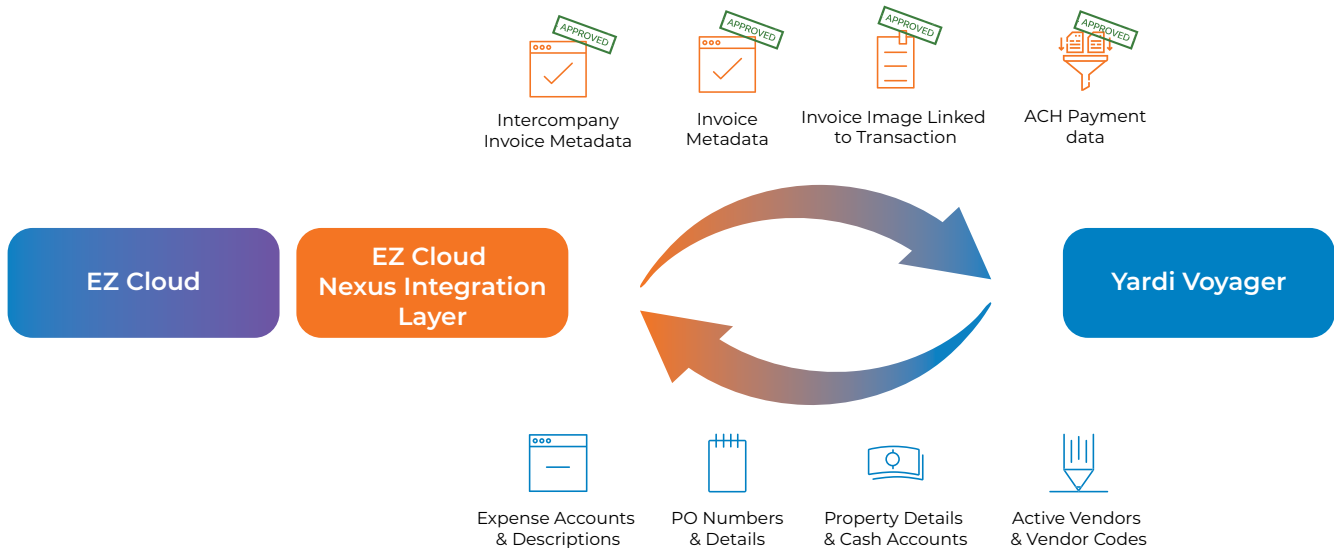
Implementing ACH payments with secure, automated workflows.

These challenges required not just technical expertise but a solution that could seamlessly integrate with Yardi, ensuring that all processes flowed efficiently without disruption.

Solution: Seamless Yardi Integration provided by EZ Cloud's Nexus Integration Layer

EZ Cloud delivered a powerful solution that directly addressed HACOV's challenges:

- **Tailored Invoice Approval System:** We developed a system where users could easily assign an invoice approver during data entry, with email notifications ensuring a smooth, streamlined approval process.
- **Auto-Assignment of Invoice Approvers:** To enhance efficiency, we introduced an auto-assign feature that automatically appoints an invoice approver based on the supplier name, with the flexibility to seamlessly override as needed.
- **Supplemental Attachments Management:** EZ Cloud enabled the storage of supplemental attachments at the supplier level, particularly focusing on construction insurance documents, making them easily accessible and manageable.
- **Insurance Certificate Identification:** Users could now mark items as insurance certificates during data entry, ensuring they were properly stored and easily distinguishable from invoices.
- **Intercompany Invoice Processing:** Our solution standardized invoice processing across entities, enhancing data validation, and providing real-time tracking, which reduced errors and improved coordination.
- **ACH Payment Functionality:** ACH payment data was seamlessly captured and securely transferred to Yardi, reducing manual entry, enhancing security, and accelerating payment processing.



Transforming HACOVS Operations with EZ Cloud Nexus Integration

For HACOVS, the **EZ Cloud Nexus Integration Layer** provides a seamless, bi-directional integration with Yardi. This powerful connection enables HACOVS to efficiently exchange critical data: EZ Cloud syncs approved Invoice Metadata, approved Intercompany Metadata, ACH Payment Information, and linked Invoice Images to Yardi. Yardi syncs Expense Accounts, PO Numbers, Active Vendors, and Property details to EZ Cloud. This integration streamlines HACOVS's financial processes, ensures data accuracy, and offers a comprehensive view of their operations in real-time, driving smarter decision-making and operational efficiency.

Results: A Transformation in AP Operations

Working closely with many construction contractors, HACOVS needed to store proof of construction insurance alongside each invoice. We enabled EZ Cloud to keep supplemental attachments at the supplier level to accommodate this.

Insurance Certificate Identification

Recognizing the potential confusion between invoices and insurance certificates, we enabled users to mark an item as an insurance certificate from the data entry page. This certificate could then be attributed to a specific supplier and stored on a dedicated page within EZ Cloud, allowing users to preview and delete existing certificates.

Intercompany Invoice Processing

To address intercompany invoicing challenges, we implemented standardized invoice processing, enhanced data validation, and real-time status tracking. These features improved accuracy, reduced processing delays, and provided better visibility and coordination across different entities within HACOVS.

- Improved accuracy
- Reduced processing delays
- Greater visibility and coordination

ACH Functionality

ACH payment data is captured by EZ Cloud, providing a streamlined and automated process that reduces manual data entry and associated errors. The ACH payment data is securely transferred to Yardi ERP, where the transactions are processed and paid. This ensures faster invoice processing times, reduced errors, and enhanced security.

Highly Secure and SOC2-Compliant Environment

EZ Cloud's platform operates in a highly secure environment that is SOC2 compliant. This ensures that all data is handled with the highest standards of security and privacy, providing peace of mind to our clients that their financial information is safe.



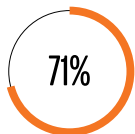
Seamless Yardi Integration: A Game-Changer

One of the standout features of this project was the flawless integration with Yardi ERP. This integration eliminated manual data entry, reduced errors, and ensured real-time updates, significantly boosting the efficiency of HACOV's AP process. The seamless nature of this integration was crucial in building strong confidence and trust with the HACOV team.

Results: A Transformation in AP Operations

Since implementing EZ Cloud in 2021, HACOV has seen remarkable improvements in their AP operations:

Processing Time Reduction: Prior to adopting EZ Cloud, HACOV's invoice processing time averaged 7 days. However, with the automation and streamlined workflows enabled by the integration of EZ Cloud and Yardi, they successfully reduced this time to just 2 days. This **71% reduction has facilitated faster payments** and strengthened relationships with vendors.



reduction in processing time using EZ Cloud

Error Rate Reduction: The automation of AP processes, through the EZ Cloud Nexus Yardi integration, has significantly reduced processing times and errors. HACOV have observed an impressive 80% reduction in errors using EZ Cloud!



reduction in errors using EZ Cloud

Cost Savings: By automating their AP processes through EZ Cloud, HACOV significantly reduced the need for manual processing. This shift not only improved efficiency but also resulted in substantial cost savings. **Annually, HACOV now saves approximately \$79,166.67**, demonstrating the financial impact of streamlined operations and reduced labor costs. These savings contribute directly to the organization's bottom line, allowing for reinvestment into other critical areas of their business.

User Adoption: The user base expanded from 3 to over 25 active users, a testament to the system's ease of use and scalability.



Enhanced User Satisfaction: The digital approval process, which replaced physical signing, has been a particular hit among staff, making **invoice approvals quicker** and more convenient."





CUSTOMER TESTIMONIAL

“EZ Cloud has made my life in a busy accounts payable environment more efficient. The whole team was skeptical at first about how EZ Cloud and Yardi were going to work together but they have, and it has been seamless. EZ Cloud has increased the productivity of processing invoices, and the team loves not having to physically sign approval to each invoice. Now they receive a notification click the link, review, and approve. It’s easy.”



– Denise Steffen, Staff Accountant

Conclusion: The Future with EZ Cloud

EZ Cloud’s solution didn’t just solve HACO’s AP challenges—it transformed their operations. The **seamless integration with Yardi**, coupled with custom features designed specifically for HACO’s needs, resulted in significant time savings, reduced errors, and increased staff satisfaction. EZ Cloud has proven to be not just a service provider but a partner in HACO’s digital transformation journey.



Contact us today to discover how EZ Cloud can seamlessly integrate with your Yardi ERP.

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